



United Nations Truce Supervision Organization

REQUEST FOR EXPRESSION OF INTEREST (EOI)

This notice is placed by UNTSO. The accuracy, reliability and completeness of the contents of furnished information is the responsibility of United Nations Truce Supervision Organization. You are therefore requested to direct all queries regarding this EOI to United Nations Truce Supervision Organization using the fax number or e-mail address provided below.

Title of the EOI:

Long Term Agreement for the provision of Maintenance & Repair Services for Yutong Buses and Isuzu Truck

Date of this EOI: 28 October 2025

Closing Date for Receipt of EOI: 10 November 2025

EOI Number: EOIUNTSO23929

Beneficiary Country/Territory: Israel

Commodity/Service category: Vehicle Fleet

Address EOI response by fax or e-mail to the Attention of: Jihad Siam

Fax Number:

E-mail Address: sayyam@un.org

UNSPSC Code:

78181500 - Vehicle maintenance and repair services



DESCRIPTION OF REQUIREMENTS

The United Nations Truce Supervision Organization (UNTSO) intends to engage the services of a qualified contractor to establish a Long Term Agreement (LTA) for the provision of Maintenance and Repair Services for Yutong Buses and Isuzu Trucks on an “as and when required” basis. The contract's initial period will be 3 years with two possible extensions of 1-year each.

UNTSO is looking to establish the LTA with a highly qualified and experienced workshop in Israel that has aftersales experience on Yutong buses but can also undertake maintenance and repair works on Isuzu medium trucks. The vendors workshop facilities must be tooled and equipped accordingly to undertake the maintenance and repairs accordingly. The Bidder's facilities must be located within 50 KM from UNTSO Headquarter in Jerusalem.

UNTSO's requirements are:

- i. Provision of Yutong & Isuzu Original Equipment Spare Parts.
- ii. Provision of Yutong & Isuzu Original Lubricants.
- iii. Periodical Inspections.
- iv. Maintenance-Periodical/Preventive Maintenance.
- v. Annual Vehicle Testing and Certification.
- vi. Fault Diagnosis-To determine technical issues with vehicles.
- vii. Repairs-Carry out technical and Bodywork repairs.

SPECIFIC REQUIREMENTS / INFORMATION (IF ANY)

IMPORTANT:

1. Please note that this REOI is not an invitation for submission of tenders. Its purpose is to identify contractors that would be interested and eligible to participate in the bidding process when issued.
2. UNTSO reserves the right to change or cancel the requirement during the REOI and/or solicitation process. Thus, submitting a reply to this REOI does not automatically guarantee your company will be invited to participate in the bidding process. Only contractors which in UN's sole discretion are deemed eligible and qualified upon completion of an objective evaluation of their REOI submissions may receive the final tender solicitation documents.
3. Companies interested to be invited to participate in the solicitation process are invited to submit their Expression of Interest and to send a copy of the following documents to the email: sayyam@un.org:
 - A. Brief relevant information about the company including the company's profile, capacity/capability and experience.
 - B. Copy of a valid business/trading license.
4. Companies must verify and ensure that they are registered under their full legal name with the UN Secretariat on the United Nations Global Marketplace (www.ungm.org). In addition, the desired Companies MUST have working experience in provision of similar goods and services.
5. Note that companies that have previously submitted EOI for similar services with UN must re-submit full documentation as detailed above.
6. UNTSO will examine the outcome of this request for EOI and will consider companies who have



expressed their interest by providing the required information as to their ability to fulfill the requirement. UNTSO reserves the right in selecting the invitees for the solicitation.

7. Queries regarding this REOI should be directed to sayyam@un.org

NOTE

Information on tendering for the UN Procurement System is **available free of charge** at the following address: <https://www.ungm.org/Public/Notice>

Only the United Nations Global Marketplace (UNGM) has been authorised to collect a nominal fee from vendors that wish to receive automatically Procurement Notices or Requests for Expression Of Interest. Vendors interested in this Tender Alert Service are invited to subscribe on <http://www.ungm.org>

Vendors interested in participating in the planned solicitation process should submit the Vendor Response Form of this EOI electronically (through the link available on the next page) before the closing date set forth above.



VENDOR RESPONSE

NOTICE

- Companies can only participate in solicitations of the UN Secretariat after completing their registration (free of charge) at the United Nations Global Marketplace (www.ungm.org).
- As you express interest in the planned solicitation by submitting this response form, please verify that your company is registered under its **full legal** name on the United Nations Global Marketplace (www.ungm.org) and that your application has been submitted to the **UN Secretariat**.
- While companies can participate in solicitations after completion of registration at Basic Level, we strongly recommend all companies to register at least at **Level 1** under the United Nations Secretariat prior to participating in any solicitations.
- Companies are reminded of the restrictions of employment of former UN personnel that were involved in the procurement process during their last three years of service as per ST/SGB/2006/15, including (a) employing those personnel for one year after separation of service and (b) allowing those personnel to communicate with, or appear before, active UN personnel for matters related to the procurement process for two years after separation of service. Violation of the provisions of ST/SGB/2006/15 may lead to suspension of the registration of the company as a UN vendor.

PLEASE NOTE: You should express your interest to this EOI electronically at:

<https://www.ungm.org/Public/Notice/282835>

In case you have difficulties submitting your interest electronically, please contact sayyam@un.org directly for instructions.



EOI INSTRUCTIONS

1) Registering as a Vendor with the United Nations

Vendors interested in fulfilling the requirement described above must be registered at the UN Global Marketplace (www.ungm.org) with the UN Secretariat in order to be eligible to participate in any solicitation. Information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>.

Prerequisites for Eligibility

In order to be eligible for UN registration, you must declare that:

- A. Your company (as well as any parent, subsidiary or affiliate companies) is not listed in, or associated with a company or individual listed in:
 - I. the Compendium of United Nations Security Council Sanctions Lists (<https://www.un.org/securitycouncil/content/un-sc-consolidated-list>), or
 - II. the IIC Oil for Food List website or, if listed on either, this has been disclosed to the United Nations Procurement Division in writing.
- B. Your company (as well as any parent, subsidiary or affiliate companies) is not currently removed or suspended by the United Nations or any other UN organisation (including the World Bank);
- C. Your company (as well as any parent, subsidiary or affiliate companies) is not under formal investigation, nor have been sanctioned within the preceding three (3) years, by any national authority of a United Nations Member State for engaging or having engaged in proscribed practices, including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice;
- D. Your company has not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against your company that could impair your company's operations in the foreseeable future;
- E. Your company does not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with the Vendor in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15).
- F. Your company undertakes not to engage in proscribed practices (including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice), with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN.

For Registered Vendors: Vendors already registered at the UN Global Marketplace with the UN Secretariat must ensure that the information and documentation (e.g. financial statements, address, contact name, etc.) provided in connection with their registration are up to date in UNGM. Please verify and ensure that your company is registered under its full legal name.

For Vendors Interested in Registration: Vendors not yet registered should apply for registration on the United Nations Global Marketplace (<http://www.ungm.org>); information on the registration process can be found at <https://www.un.org/Depts/ptd/vendors>. Vendors must complete the registration process prior to the closing date of the REOI. Vendors who have not completed the UNGM registration process with the UN Secretariat before the closing date of the REOI are not considered eligible to participate in solicitations of the UN Secretariat. We strongly recommend all companies to register at least at Level 1 under the UN Secretariat prior to participating in any solicitations.

IMPORTANT NOTICE: Any false, incomplete or defective vendor registration may result in the rejection of the application or cancellation of an already existing registration.

2) EOI Process

Vendors interested in participating in the planned solicitation process should forward their expression of interest (EOI) to United Nations Truce Supervision Organization (UNTSO) by the closing date set forth in this EOI. *Due to the high volume of communications UNTSO is not in a position to issue confirmation of receipt of EOIs.*

Please note that no further details of the planned solicitation can be made available to the vendors prior to issuance of the solicitation documents.

This EOI is issued subject to the conditions contained in the EOI introductory page available at <https://www.un.org/Depts/ptd/eoi>.

